



## RETURN FORM

If you wish to exchange or return your goods you can fill out this return form and send it along with your items within 14 days after you have received your order. Send the package to the following address:

VELIBOO LOUVELLE  
Nuggerudveien 5  
1089 Oslo  
Norway

Tags and other labels must be attached on all returned items, which have to be returned in original packaging.

*Notice that you have to pay for the return shipment, unless otherwise is agreed upon with our customer service team.*

### GET YOUR MONEY BACK

Fill out the return form and cross 'X' in "Refund". A refund will be issued to your original payment method.

### I HAVE RECEIVED THE WRONG ITEM

If we by mistake have sent you the wrong item, please contact our customer service by email: [help@veliboo.com](mailto:help@veliboo.com). Remember to write your order number in the mail so that we can help you as fast as possible.

### COMPLAINTS

If you experience any problems with your order or items, please contact our customer service by mail: [help@veliboo.com](mailto:help@veliboo.com). Remember to write your order number in the email so we can help you as fast as possible.

Name:

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E-mail:

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Order number:

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Phone:

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#### ITEMS THAT I WANT TO RETURN:

Item No.:	Product type:	<input type="checkbox"/> Refund
Item No.:	Product type:	<input type="checkbox"/> Refund
Item No.:	Product type:	<input type="checkbox"/> Refund
Item No.:	Product type:	<input type="checkbox"/> Refund
Item No.:	Product type:	<input type="checkbox"/> Refund